

ORIGINAL NEW APPLICATION

VIA 2-DAY DELIVERY

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X.C.



0000101287

July 22, 2009

2009 JUL 24 P 2:25

13865 Sunrise Valley Drive
Herndon, VA 20171

Mr. Brian McNeil
Executive Secretary
Docket Control Center
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

AZ CORP COMMISSION
DOCKET CONTROL

Re: *XO Communications Services, Inc. Arizona Tariff No. 4 Revisions*

Dear Mr. McNeil:

T-04302A-09-0370

Enclosed please find for filing an original and thirteen (13) copies of XO Communications Services, Inc. ("XO") Arizona Tariff No. 4 revisions. These revisions introduce Supplemental Change Charge. Customers have been notified of this charge via bill message.

The following pages are included with this filing:

28th Revised Page 1	11 th Revised Page 11
18th Revised Page 2	11 th Revised Page 12
10th Revised Page 3	2nd Revised Page 159.1
26 th Revised Page 4	1st Revised Page 213.7
8th Revised Page 7	3 rd Revised Page 347.3
10th Revised Page 8	Original Page 364.2
10th Revised Page 9	

This tariff is being filed with an issued date of July 24, 2009 and an effective date of September 30, 2009.

Also enclosed is an additional copy and a self-addressed stamped envelope, please return a date-stamped copy of this letter in the envelope provided. Should you have any questions, please contact me by telephone at 703-547-2635 or by email at daniel.ostroff@xo.com.

Sincerely,

Daniel G. Ostroff
Senior Regulatory Analyst

Enclosures

Arizona Corporation Commission
DOCKETED

JUL 24 2009

DOCKETED BY	nr
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LOCAL EXCHANGE SERVICES TARIFF

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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Kelly Faul – Regulatory Affairs Director
XO Communications Services, Inc.
13865 Sunrise Valley Dr.
Herndon, VA 20171

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Kelly Faul, Regulatory Affairs Director
XO Communications Services, Inc.
13865 Sunrise Valley Dr.
Herndon, VA 20171

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE OFFERINGS, RATES & CHARGES (CONT'D.)

3.25.0 Emergency Redundancy Routing

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or "all trunks busy" condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with ISDN PRI, Digital T-1, and all XOptions packages.

ERR is available on a per T-1 basis, for up to four T-1s per location. ERR is available where facilities permit. The Company's ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

	Per T-1 - Maximum
Non-Recurring Charge	\$650.00
Monthly Recurring Charge	\$ 65.00

3.25.1 Premises Visit and Trouble Isolation Charge

When a business customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, or has a move, add, or change request that requires a technician to be dispatched the Customer will be responsible for payment of a Technician Visit charge.

	<u>Maximum</u>
Technician Visit Charge:	\$300.00 per occurrence

3.25.2 Supplemental Change Charge

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request, Maximum		
	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$100.00	\$250.00	\$ 500.00
\$501.00 to \$2,000.99	\$100.00	\$500.00	\$ 875.00
\$2,001.00 and Up	\$100.00	\$750.00	\$1,250.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional charges may also apply as outlined in Section 2.1.7.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE OFFERINGS, RATES & CHARGES (CONT'D.)

3.62 Digital PBX Bundled Package

The Digital PBX Bundled Package provides customers with Digital PBX service at convenient packaged rates. The package price includes all charges associated with Digital PBX Bundled Package including the Local Loop, 24 trunks, Federal Subscriber Line Charge (FSLC), and Local Number Portability (LNP) charges. Any optional features selected will be billed in addition to the Digital PBX Bundled Package rate. The Digital PBX Bundled package is not eligible for further discounts.

<u>Monthly Recurring Charge</u>	<u>Maximums:</u>			
	<u>Non-Term Rate</u>	<u>1 Yr. Term</u>	<u>2 Yr. Term</u>	<u>3 Yr. Term</u>
12 Channels	\$1,500.00			
16 Channels	\$1,800.00			
20 Channels	\$2,000.00			
Digital PBX Package – 24 channels		\$2,000.00	\$1,900.00	\$1,800.00
20 DID Block				
100 DID Block				
<u>Non-Recurring Charges</u>		<u>Maximums</u>		
Package Installation Fees		\$2,300.00		
Trunk Change Charge		\$ 150.00		
DID Setup Fee				
20 DID Block		\$ 100.00		
100 DID Block		\$ 120.00		

3.63 Supplemental Change Charge

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request, Maximum		
	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$100.00	\$250.00	\$ 500.00
\$501.00 to \$2,000.99	\$100.00	\$500.00	\$ 875.00
\$2,001.00 and Up	\$100.00	\$750.00	\$1,250.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional charges may also apply as outlined in Section 2.1.7.

(N)

(N)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - CURRENT RATES & CHARGES, (CONT'D.)

5.23.0.6 Business Services Basic Business Line Service II

<u>Business Services Basic Business Line II</u>	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
1 Year Rate	\$48.00	\$41.99
2 Year Rate	\$48.00	\$41.99
3 Year Rate	\$48.00	\$39.99
<u>Features</u>		
Anonymous Call Rejection	\$ 4.00	\$ 4.00
Call Forward No Answer Ring Select	\$ 4.00	\$ 3.00
Call Forwarding of Call Waiting Calls	\$ 4.00	\$ 3.00
Call Waiting w/ Cancel Call Waiting	\$ 4.00	\$ 6.00
Distinctive Ringing w/Call Waiting Tone	\$ 4.00	\$ 1.00
Automatic Line	\$ 4.00	\$ 2.00
Automatic Call Back	\$ 4.00	\$ 3.00
SimRing	\$16.00	\$12.00
Remote Access to Call Forwarding	\$ 4.00	\$ 7.00
Repeat Dialing (Automatic Recall)	\$ 4.00	\$ 3.00
Selective Call Acceptance	\$ 4.00	\$ 7.00
Selective Call Forwarding	\$ 4.00	\$ 7.00
Selective Call Rejection	\$ 4.00	\$ 7.00
Speed Calling – 30 Numbers	\$ 4.00	\$ 4.00
Speed Calling – 8 Numbers	\$ 4.00	\$ 3.00
Touchtone	\$ 0.00	\$ 0.00

5.23.0.7 Returned Check Charge

Non-Recurring Charge \$25.00

5.23.0.8 Supplemental Change Charge

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request		
	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

(N)
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(N)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - CURRENT RATES & CHARGES, (CONT'D.)5.58 Supplemental Change Charge

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request		
	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

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Kelly Faul – Regulatory Affairs Director
XO Communications Services, Inc.
13865 Sunrise Valley Dr.
Herndon, VA 20171